

## Dental Prior Authorization and Appeals statistics for Members in a fully insured DC plan

### CareFirst Dental prior authorization and appeals statistics:

Washington DC statistics regarding approvals, adverse determinations, and appeals 12/01/2023 - 11/30/2024	Response
Specialties of physicians reviewing prior authorization requests or appeals	General Dentist
Types of medication, tests, procedures, or treatment in which approval was being sought.	D8070 - Comprehensive orthodontic treatment of the transitional dentition D8080 - Comprehensive orthodontic treatment of the adolescent dentition D8090 - Comprehensive Orthodontic Treatment of the Adult Dentition
Medical indication offered in each request;	Not applicable
Reasons for an adverse determination	Service not covered, Service does not qualify for medical necessity & qualifying score, Missing information, Incorrect procedure code, Duplicate submission
Number of appeals taken.	5
Number of appeals approved	3
Number of appeals denied	2
Time between submission of a request and the utilization review entity's determination	12 days
Time between submission of an appeal and the utilization review entity's determination	43 days